

Notes from Quality Partners Call  
September 16, 2008  
Patient and Family Centered Care (PFC)

There was light attendance on this call, most likely because the standards included in this section are so core to hospice care that most hospices have all of them in place already.

7.3 There was discussion around the new CoP's and the need for the interpretive guidelines as hospices work to redesign their documentation processes. There was agreement that it will be best to wait for these guidelines, which are due in November, so that time is not wasted designing something that may not meet the guidelines.

11.3a One hospice with a significant East Asian population is working with the University of Iowa through the Cancer Pain in Elders grant to develop materials for this group.