

Measures	Data Elements (in period)	Timing
<b>Volume Statistics</b>		
1 Patient days	Patient days	Q, A
2 Total admissions	Total admissions	Q, A
3 Deaths	Deaths	Q, A
4 Live discharges as a percent of total	Live discharges, deaths	Q, A
5 Patients served	Patients served	A
6 Average length of service	Average length of service	Q, A
7 Median length of service	Median length of service	Q, A
<b>Performance Indicators</b>		
8 Comfort within 48 hours of admit	# patients still in pain, # patients comfortable	Q, A
9 % of patients admitted by location	# patients admitted to: home, hospital, nursing facility, residential care facility, hospice unit, free-standing hospice	Q, A
10 Cancer % of total admissions	# cancer admissions, # admissions	Q, A
11 % caregivers willing to recommend	# caregivers responding yes, # no (FEHC)	Q, A
12 % caregivers rating team excellent	# caregivers rating staff, # excellent (FEHC)	Q, A
13 % caregivers rating weekend/evening responsiveness excellent	# caregivers responding, # excellent (FEHC)	Q, A
14 Overall profit margin	Overall profit margin	A
15 Fundraising percent of total revenue	Fundraising percent of total revenue	A
16 ADC per FTE by Discipline	Hours paid by discipline (Nursing, SW, HHA, Spiritual, physician, other clinical, non-clinical, bereavement, total)	Q, A
17 Visits per FTE by Discipline	# Visits by discipline (Nursing, SW, HHA, Spiritual, physician, other clinical)	Q, A
18 Falls with injury per 1000 patient days	# falls with injury, patient days	Q, A
19 % of avoided unwanted hospitalizations	# patients preferring to avoid hospitalization, # of those patients hospitalized	Q, A
20 % of physicians ABHPM-certified	% of physicians ABHPM-certified	A
21 % of nurses HPNA-certified	% of nurses HPNA-certified	A
<b>Agency Profile</b> (all reviewed quarterly for updates, keep most recent number)		
22	Agency type (free-standing, hospital-based, home health-based, nursing-home based)	
23	Agency ownership (For profit, not-for-profit, government)	
24	Do you operate an inpatient hospice facility or residence?	
25	What percent of patient records do you routinely review for compliance purposes?	
26	When did you last formally review your practices against standards?	
27	Do you provide bereavement services to the community (non-hospice families or individuals)?	
28	Do you have access to an ethics committee?	
29	Do you utilize an executive dashboard for performance management?	
30	Does your compliance program meet OIG Guidance?	
31	Are you a member of NHPCO?	
32	Agency contact information (name, add, contact, email, phone)	