

Notes from Quality Partners Call  
August 19, 2008  
Stewardship and Accountability (SA)

Many hospices on the call are a department of their local hospital. As a result, they come under the hospital board of directors.

1.2 It was suggested that hospices create a short, dashboard style report to be included in the consent agenda (if any) at the hospital board meeting. In this way, there will be documentation that the board is giving consideration to hospice issues and concerns.

1.3 Hospices may need to develop a brief presentation to be included in overall hospital orientation for new board members.

4.4 Hospices are including information about how mission is accomplished in their annual evaluation process.

4.5 Hospices may need to develop a very brief format to present their strategic plans to their contracted providers. This might be a one page summary of strategic objectives.

5.4a Hospices are covering financial performance with staff at monthly meetings and/or are posting this information for staff to review.

6 To meet this standard, it may be necessary to check with the overall hospital board to determine its process for board evaluation.

9 Most hospices had system-wide plans for protecting computerized information and backing up systems.

9.2d It might be necessary to draft a policy specifically related to laptops used by hospice staff since they are on the road and outside the control of managers.

10 Due to HIPAA, most of the issues of confidentiality have been dealt with.